



Partnering With You: Award-Winning Energy Solutions



The complete energy solution

Data Energy have worked with residential managing agents for over a quarter of a century, providing award-winning energy solutions that deliver sustainable and financial returns.

Our objective is simple; to provide industry knowledge to support property managers in a sector that's continually evolving, encompassing heating, cooling, gas, electricity, water and renewables.

Working nationally, our team of energy managers, engineers and technical consultants help to control all aspects of procurement and operation, so you can focus on the day job.

Heat Networks

Heat networks (also known as communal or district heating schemes) are the solution of choice for supplying heat and/or cooling efficiently to large apartment blocks.

By generating energy in a centralised plant room and distributing it to more than one final customer, these schemes are widely regarded as providing stronger efficiencies, lower energy costs and reduced carbon emissions than the traditional approach of localised gas boilers.

These low-carbon systems offer a wealth of financial, social and environmental benefits, allowing residents unlimited access to heat and hot water whenever they need it, at an affordable price.

- Saving 700,000 tonnes of CO₂
- Reducing energy bills by £100
- Serving 8 million customers by 2030
- Meeting 20% UK heating needs by 2050



Convenient Solutions



Transparent Service



Bespoke
Customer Portal



Billing Solutions

Many heat network owners, typically the Freeholder, RMC, RTM or Housing Association, do not realise they represent the de facto 'Heat Supplier' under the Heat Network Regulations.

By law, the Heat Supplier must accurately and regularly bill residents for the heat, cooling and water they extract from the system. We take on this responsibility, providing credit billing and PAYG solutions, tariff setting, bill generation and recovering payments where necessary.

We understand the need for complete transparency and providing customer support that is second to none. Our dedicated multi-lingual Customer Care team are easily accessible and on hand to take billing queries and explain tariffs, so you don't have to.

Every resident is provided access to our Customer Portal, where they can track their energy use, make payments, provide meter readings and notify us when moving home. Residents can also find useful information on how they are charged, energy saving advice and frequently asked questions.



Energy Brokerage

With the climate crisis now a global concern, individuals are becoming increasingly mindful of their own environmental impact. Expectations of residents are changing, and with intense scrutiny, it's now more important than ever to secure the best contacts for clients.

Our conscientious Energy Managers believe in sourcing green energy contracts that will save money and the environment simultaneously.

Working with the nation's most innovative energy suppliers, we source competitive rates that are unavailable directly and present them to you in an energy review report. Our report includes consumption analysis and market comparison, with recommendations on the best contract and annual budgetary figure.

Our Bill Validation Service takes away the hassle of dealing with utility companies. We validate invoices for accuracy, analysing the consumption and identifying any over/underestimated billing. We check the contract costs too, including the standing charge, unit rate, CCL and VAT.



Bill Validation



Competitive Rates



Sourcing
Green Energy





Operation & Maintenance

We pride ourselves on our ability to visit site and remedy issues, something that is unheard of by energy procurement companies or brokers. As a result, we have a deep understanding of typical on-site challenges facing property managers and are uniquely positioned to provide technical support.

We offer a range of operation and maintenance services which can be tailored to suit specific requirements and portfolios. Adopting a complete system approach or hybrid solution through our Full ESCo or ESCo Lite offerings,

we operate and maintain energy systems on your behalf, ensuring optimum efficiency.

Our skilled force of CIBSE qualified engineers can find a solution to almost any issue found on site, delivering a solution to you straight out in the field.



Site Audits



Commissioning



Data Collection Solutions



Meter Faults



Energy Forensics





Tailored Service



Practical Approach



Expert Guidance

Professional & Consultancy

As a multi-disciplined engineering company, we provide consultancy that will ensure compliance and sustainability.

We use a practical approach to bridge gaps and deliver solutions; taking on the legacy, recognising the constraints, and providing long-term, tangible benefits for all stakeholders.

We tailor our service based on the specific needs and challenges of your portfolio, always ensuring the solution is practical and underpinned by commercial reality.

Our experts guide you to a conclusion supported with quality data and ongoing reporting. The resources we've developed allow us to gather this data with minimum input from you and present our recommendations in a summary report, identifying the opportunities.

We work with clients that are keen to determine performance potential and deliver this in practice, maintaining compliance with industry standards. Our experts work alongside government and regulatory bodies, reviewing new and existing regulations and codes of practice.

Our Customers



Kinleigh Folkard & Hayward



ENCORE



GLENNY



ENCORE

Sarah Norton, Encore Estate Management

"I have worked closely with Data Energy over the past year, and can say that they have been instrumental in the onboarding and set up for our phased 4 block development. From taking over the data collection, resolving legacy installation issues and providing key sales and new home documents, they have always been available to assist with anything we have asked for. We continue to work closely with them on the resident billing at the site and they support us with monthly reporting, key stakeholder meetings and they are always willing to tailor their services to meet our needs at this development."



Brandon Bryan, Parkfords Management

"Our company has utilised Data Energy to both broker our energy, and manage our heat networks, for several years. The service provided is always seamless, and the team are always readily available to assist if we have any queries or if issues arise. We'd be happy to recommend Data Energy on the above, and appreciate the continual excellent service provided."



Rebecca Bland, Hegarty Property Management

"Data Energy have improved the way we handle utility queries, contracts and account management. Their industry expertise and up-to-date knowledge has empowered us to make informed decisions, while their unwavering commitment to customer service has made us feel like valued partners. Their account management services have streamlined our processes, saving us time and money. In summary, Data Energy has truly transformed our approach to utilities, making them an invaluable asset to our organisation."

Why Us?

Our journey began in 1992, providing traditional energy brokerage to a small number of clients. 25+ years later, we're a leading energy partner within the residential property management sector.

With an outstanding team of energy managers, engineers and technical consultants, you know you're in safe hands.

We understand that different portfolios have different requirements, and our combination of skills allow us to tailor bespoke services to meet your needs and objectives. From landlord supplies to heat networks, we're only a phone call away.



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